

AFT membership card FAQs

Q-2: When are cards processed for new members?

A-2: The AFT automatically scans its membership database around the 15th of each month for the purpose of issuing membership cards to new members. New member records reported to AFT since the previous month's membership card production run will automatically be selected for processing. Cards are mailed directly to members' homes address information on file.

Q-6: Are there other ways members may request a card?

A-6: Yes. Members may request that a card be mailed to them online by logging on at www.aft.org/members and selecting "Membership Department" link under "Contact Us". The form displayed should be completed and in the dropdown box select, **"I need a replacement membership card."** A valid home and e-mail address must be provided. The local's name or number is required, but the individual's membership number is optional.

Q-7: If a member does not have access to a computer or the Internet, how can they request a card?

A-7: Members without computer access or who do not wish to use the Internet should contact their local union. See additional information above on how your local can help.

Q-8: Can a member request a replacement card from his or her personal online account?

A-8: Yes. Members may do so by selecting "Request Replacement Membership Card" link under "Your AFT Account Information,". They should verify that their mailing and e-mail address information displayed is correct. A card will be mailed to the home address on file within three weeks of the request. **NOTE:** When appropriate, your local union may provide members with their unique ID number for creating their personal account online.

Q-9: What if a member needs proof of membership immediately?

A-9: Members who have already created their account at www.aft.org/members may print a temporary proof-of-membership card directly from their account. Select "Your AFT Account Information," and then, "Print Temporary Membership Card." Adobe Reader is required for printing.

Q-12: How do members validate their new membership card?

A-12: There are two ways to validate the AFT membership card: (1) Go to www.aft.org/members using the AFT membership ID number on the card to create a personal account and get access to AFT benefits; or (2) Call 888/238-5646 and select option 1.

Q-13: Why should members validate their card?

A-13: AFT would like to urge all affiliates to encourage members to validate their card. Validating the membership card grants members access to AFT benefits and other useful resources online, while providing a forum for members to keep their contact information current with the union. Members may update their personal profile and e-mail information which will immediately be captured in their membership record. Affiliates gain the benefit of current member contact information.

Q-14: In addition to getting access to benefits, what else can members do on the members-only website?

A-14: Members can accomplish the following (all through a secure server):

- Update their profiles, which also updates their membership records on file with the AFT;
- Register for an AFT meeting or conference;
- Print a temporary proof-of-membership card;
- Request a new membership card;
- Access various retail discounts and services; and
- Access other resources and information.

Q-20: What benefits come with the card?

A-20: All AFT members and affiliate staff have exclusive online access to AFT + member benefits programs, which include voluntary insurance plans, credit card programs and mortgage services, as well as hotel, car rental and entertainment offerings. Members and affiliate staff can participate in the AFT Advantage, a program that gives members online discounts and privileges at a wide variety of retailers, restaurants and local merchants.

Q-21: If a member's name is spelled incorrectly on the membership card, what should he or she do to correct this information?

A-21: For security purposes, a member is not permitted to make changes or corrections to his or her name online. The member should contact the local union office with the change and the local union should report the change in their usual membership update process.

Q-23: If a member changes his or her address, will this trigger a new membership card being sent?

A-23: No, a change in address will not trigger a new card being sent.